

Choose a base package

		Essential <small>Starts at</small> \$1000/mo <small>Essential tools for managing your customers</small>	<small>Most Popular</small> Advanced <small>Starts at</small> \$1200/mo <small>Everything in Essentials + more features + nice-to-haves</small>	Unlimited Contact Us <small>Everything in the Advanced package + unlimited users + access to all features</small>
<small>Based on annual contract, multi-year discounts available</small>				
Features and Capabilities		Get In touch	Get In touch →	Get In touch
<ul style="list-style-type: none"> Customer Self-Registration 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Case Management 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Ticket Deflection 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Rewards & Redemption 	ⓘ	✗	✓	✓
<ul style="list-style-type: none"> Customer Engagement Pages 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Training (LMS) 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Pop-up Alerts 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Content Sharing Permissions 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Role-based Sharing (Security Roles) 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Automation 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Theme Builder 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Events 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Custom Hubs 	ⓘ	✗	✓	✓
<ul style="list-style-type: none"> Document Management 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Resource Collections 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Knowledge Base 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Blogs 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> News & Announcements 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Product Release Notes 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Press Releases 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Customer Success Stories 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Social Threads 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Wikis 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Analytics 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> FAQs 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Storefront 	ⓘ	✗	1 Storefront	✓
<ul style="list-style-type: none"> Idea Exchange 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Social Groups 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Forums 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> E-Signature 	ⓘ	✗	✓	✓
<ul style="list-style-type: none"> Help Quick-access 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Hierarchal Visibility 	ⓘ	✗	✓	✓
<ul style="list-style-type: none"> Team Access Management 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Multi-Lingual 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Multi-Currency 	ⓘ	✗	✓	✓
<ul style="list-style-type: none"> Single Sign-on 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Advanced Security 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Developer Console 	ⓘ	✗	✓	✓
<ul style="list-style-type: none"> Command-line Interface (CLI) 	ⓘ	✗	✓	✓
<ul style="list-style-type: none"> Development Sandboxes 	ⓘ	Add-on	Add-on	✓
<ul style="list-style-type: none"> Custom Objects 	ⓘ	✗	✓	✓
Integrations				
<ul style="list-style-type: none"> Salesforce CRM 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Salesforce CRM + 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Microsoft Dynamics CRM 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Microsoft Dynamics CRM + 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> REST API 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> iPaaS Integrations 	ⓘ	✓	✓	✓
<ul style="list-style-type: none"> Payment API 	ⓘ	✓	✓	✓