

Pricing

Expand your Zendesk® opportunities

Save 17% with Annual

Billed Monthly Billed Yearly

LITE PLAN

\$4.17

per agent with app access,
per month

Start Trial

Contact Sales

- Up to 1000 emails per campaign
- Run mass follow-ups offline
- Run as many campaigns as you need
- Share contact lists and campaigns
- Import CSV files with users

USED BY

AngeLink

POPULAR

PRO PLAN

\$12.50

per agent with app access
per month

Start Trial

Contact Sales

- Everything in Lite
- Unlimited emails and campaigns
- Update ticket and user fields with CSV Import
- Create 100 email templates using drag and drop editor
- Upload images to send unique emails

USED BY

Jetty Outlier sympleloans

ENTERPRISE PLAN

\$22

per agent with app access,
per month

Start Trial

Contact Sales

- Everything in Pro
- Email Automations
- Unlimited email templates using drag&drop editor
- High-speed campaign sending

USED BY

juni USIO Lendingworks

Pricing Plan Feature Comparison

Feature	Lite Plan	Pro Plan	Enterprise Plan
Key Features (Email Marketing)			
One-time email campaigns	✓	✓	✓
Scheduled campaigns	✓	✓	✓
Detailed Campaign Analytics	✓	✓	✓
Email campaigns testing	✓	✓	✓
Background campaigns running	✓	✓	✓
Emails per one campaign	Up to 1000 emails/campaign	More than 1000 emails/campaign	Unlimited
SMS Campaigns	Up to 10	Up to 100	Unlimited
A/B Testing NEW!	—	Up to 3 split A/B tests	Unlimited
Automated campaigns	—	—	✓

Fast campaigns delivery	—	—	✓
Zendesk Integrations			
Share customer lists and campaigns with agents in the app	✓	✓	✓
Bulk ticket one-time update (internal notes)	✓	✓	✓
Placeholder validation	✓	✓	✓
Assign tickets to groups, agents, or brands	✓	✓	✓
Import CSV customer base	Only user fields	Ticket and user fields	Ticket and user fields
Ticket fields update via CSV file	—	✓	✓
Add Customer experience metrics (CSAT)	—	✓	✓
Automated ticket update (internal notes)	—	—	✓
Create ticket list based on status	—	✓	✓
Email Marketing & Design			
Macros availability	✓	✓	✓
Special text formatting	✓	✓	✓
Image upload	—	✓	✓
Code-Based Templates	Up to 3	Up to 50	Unlimited
Template Editor	—	50 templates	Unlimited
Services & Support			
Training and onboarding	—	1 session	4 sessions
Dedicated support	—	Email & Chat Support	Phone & Priority Support
Extended Knowledge base	—	—	Available